

Janet Finch-Saunders AM/AC

Assembly Member for Aberconwy
Aelod Cynulliad dros Aberconwy

Shadow Secretary for Local Government
Ysgrifennydd yr Wrthblaid ar gyfer Llywodraeth Leol

Cynulliad
Cenedlaethol
Cymru

National
Assembly for
Wales



The Regional Director, North Wales,
Retail Banking Services
HSBC Bank PLC
Central Regional Office
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B3 2QZ

Office of Janet Finch-Saunders AM,
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Ref: TYH/JFS/HM
1st August 2017

National Assembly for Wales,
Cardiff Bay,
CF99 1NA.
0300 200 7454

Re: Closure of HSBC Branch, Llanrwst

Dear Sir/Madam,

I am writing further to correspondence sent to you by Llanrwst Town Council (from the Town Clerk, Ross Morgan) dated 21/07/2017, with regards to the closure of the Llanrwst branch of HSBC.

The concerns noted in this letter reflect many of those raised to myself as the Assembly Member for the Aberconwy constituency.

The closure of the branch has impacted on those who own businesses, particularly cash-based, as well as those with young families, the elderly, and those with mobility issues or unable to travel far.

Of particular concern is the distance many now have to travel to reach their nearest branch. As the Town Council notes:

*“Your customers here in Llanrwst face a **30+ mile** round trip to Llandudno or Colwyn Bay, people from Betws y Coed, who were given assurances about retaining the Llanrwst branch, must add an additional **10+ miles** to that journey.”*

Therefore, I endorse the calls made by the Council that:

“On behalf of the community of Llanrwst and neighbouring areas, your customers in the Conwy valley and the many businesses which rely on tourism and other visitors, I would urge you to give immediate consideration to the provision of an HSBC ATM at a suitable location within Llanrwst.”

Additionally, I would be most grateful for a copy of the Impact Assessment undertaken with regards to this branch closure.

I look forward to a response at your earliest convenience.

Yours sincerely,

Janet Finch-Saunders AM/AC

Cc. Ross Morgan, Town Clerk, Llanrwst Town Council

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Janet Finch-Saunders will treat in confidence any personal information which you may pass on to her, and she will normally allow her staff to see it, so that they can consult with relevant authorities in order to help and advise you. We may wish to write to you from time to time to keep you informed on issues which you may find of interest. Please let us know if you do not wish to be contacted for this purpose.

Mi wnaiff Janet Finch-Saunders cadw unrhyw wybodaeth bersonol yn gwbl gyfrinachol, ac fel arfer mi fydd rhaid iddi rannu'r wybodaeth 'efo aelodau o staff i'w galluogi nhw i ddelio 'efo'r awdurdodau perthnasol er mwyn eich helpu a'ch cynorthwyo chi. Efallai mi fydd angen i rywun ysgrifennu atoch er mwyn darparu'r wybodaeth ddiweddaraf o bwys. Gadwch wybod i ni os nad oes diddordeb gennych mewn cael eich cysylltu at y diben hwn.