



Janet Finch-Saunders MS|AS

Aelod Senedd Cymru dros Aberconwy
Member of the Welsh Parliament for Aberconwy



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Cllr Charlie McCoubrey,
Leader of the Council,
Conwy County Borough Council,
By Email

20 May 2021

URGENT

Re: Public Toilets

Dear Leader of the Council, Cllr McCoubrey, Charlie,

I hope this letter finds you and all the team well. I am writing with regards to an urgent situation which has been brought to my attention: the availability of public toilets in Aberconwy.

Whilst I was pleased to read on the Local Authority's website that all facilities are open bar one in Llandudno Junction, it has been alleged to me that this information may not be accurate. Indeed, serious concerns have been raised about the amenities at the Great Orme Visitor Centre.

As you will be aware, the Great Orme is a major attraction enjoyed by locals and countless visitors. So important is the geology, wildlife, archaeology, and landscape, the area has been designated a Special Area of Conservation, a Site of Special Scientific Interest, and a Heritage Coast. Bearing this in mind, improved awareness of the Kashmiri goats, and that Brits are being encouraged to holiday in the United Kingdom, it is reasonable to foresee that Llandudno and the Great Orme will see a significant number of visitors this Summer.

Given the above, I was very worried to learn that the toilets at the Visitor Centre are closed. I understand that this is resulting in individuals attempting to utilise the facilities at the Summit Complex, and causing distress to people unable to access a toilet when in need. It follows that I would be very grateful if you could urgently arrange for this matter to be considered by relevant officials, and outline how the situation can be resolved. Please note that I will also share this letter to Councillors Emery and Saville who might be well placed to discuss the concern with you also.

Additionally, I am very concerned that there are currently no public toilets at Cwm Penmachno, Dolgarrog, and Ty'n y Groes. It follows that I would be pleased if you could advise what steps you might take to address this, such as potentially reviewing the Community Toilet Scheme with the aim of including more amenities. As I am sure you will agree, it is unsustainable to enable the lack of adequate toilet facilities to continue impacting on a person's physical and mental health, as well as affect the wider environmental health of the population.

[Cont...]



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Please note that I am aware of the current financial pressure, and as such would be pleased to raise the matter with the Welsh Government should resources be a barrier to progress on this matter.

I look forward to hearing from you.

Kind regards,

Janet Finch-Saunders MS/AS