



**Janet Finch-Saunders MS/AS**  
Aelod Senedd Cymru dros Aberconwy  
Member of the Welsh Parliament for Aberconwy



Matt Warman MP  
Minister for Digital Infrastructure  
Department for Digital, Culture Media & Sport,  
UK Government,

*By Email*

24 June 2021

Ref: MJ/JF0518

**Private and Confidential**

**Re: Mobile Signal, Ysbyty Ifan**

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Dear Minister,

I hope that this letter finds you well. I am writing with regards to concerns that have been raised with me about mobile signal in the constituency of Aberconwy.

Having liaised with the Executive Customer Resolution Team, British Telecom (BT), I have been advised that they were adding two new 4G sites to the West of Ysbyty Ifan. Having pursued this further with BT I have now heard from Nick Speed, Wales & SW England Director. From reading the enclosed copy you will see that he has stated the following:

*'As well as the ESN sites being built directly by EE, a further 93 planned sites are being delivered by the UK Government under the Home Office's Extended Services (EAS) programme. There are four sites in your constituency that fall under the EAS programme, including masts that we believe will be capable of serving Ysbyty Ifan and the surrounding area.*

*At EE, we would be keen to deliver commercial 4G services from these sites – but, at the moment, we do not know when the appropriate infrastructure will be in place to allow us to do so. While some of the masts have been built, none of them have any connectivity to the core network or arrangements in place for ongoing maintenance and any required repair work. So they are not currently usable by commercial 4G networks. For further information on this programme and likely timescales, I would refer you to the Home Office'.*

Given the above, I would be grateful if you could advise as to when the masts potentially capable of serving Ysbyty Ifan and the surrounding area will be in place.

Yours sincerely,

**Janet Finch-Saunders MS/AS**

Janet Finch-Saunders will deal with all personal data in accordance with her privacy notice which is available on [www.janetfinchsaunders.org.uk/privacy](http://www.janetfinchsaunders.org.uk/privacy) or on request from my office.  
Bydd Janet Finch-Saunders yn delio â'r holl ddata personol yn ôl ei hysbysiad preifatrwydd.  
Mae hwn ar gael yn ei swyddfa ac yn fan hyn: [www.janetfinchsaunders.org.uk/privacy](http://www.janetfinchsaunders.org.uk/privacy)

