



Llywodraeth Cymru  
Welsh Government

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**WRITTEN QUESTION  
FOR ANSWER BY THE MINISTER FOR HEALTH AND SOCIAL SERVICES  
ON 15 FEBRUARY 2022**

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**Janet Finch-Saunders (Aberconwy):** Will the Minister commit to replicating the My Planned Care platform announced by the UK Government? (WQ84474)

**Eluned Morgan:** Information and communication with patients will be one of the priorities within the National Planned Care Recovery Plan that we will publish later this year. How NHS organisations work to ensure patients are kept well-informed and supported while they wait is essential as is the need to provide transparent and accessible information to patients.

We are considering how best this should be done as well as understanding the type of information that will be useful to patients waiting for outpatient appointments and elective surgeries. A number of approaches have been piloted by health boards over the last two years and we intend to take the learning from these to develop the appropriate solution for Wales.

In considering a digital platform the needs of those who are unable to engage digitally are very important so we will need to ensure that our solution is accessible by a variety of approaches.

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