



Cllr Charlie McCoubrey,
Leader of the Council,
Conwy County Borough Council,
Via email

17 August 2023

Re: Conwy Telecare

Office of Janet Finch-Saunders MS,
29 Madoc Street,
Llandudno,
LL30 2TL.
01492 871 198
The Welsh Parliament,
Cardiff Bay,
CF99 1NA.
0300 200 7245

Janet.Finch-Saunders@senedd.wales

Dear Leader of the Council, Cllr McCoubrey, Charlie,

I am writing to express my utter shock after hearing that the cost for Conwy Telecare, the life saving devices that so many of our elderly and vulnerable residents rely on is increasing by 70%.

Once again, the Cabinet have shown no regard for the residents of Conwy County Borough Council (C.C.B.C), and are unnecessarily taxing the most vulnerable in society by increasing the charges from £182.00 to £310.25. Indeed, with the current inflation rate, how can a 70% increase be justifiable, especially at a time when my constituents are already facing increased fuel, energy and council tax.

I would be grateful if you as the Leader can clarify why the Cabinet felt this change had to be implemented part way through the 2023-2024 financial year, instead of the next financial year. Additionally, why has 70% been chosen as an acceptable increase when the current inflation rate is well below this? Furthermore, I would like the Cabinet to pause this price hike from September, whilst a more appropriate increase is considered.

I look forward to hearing from you.

Yours sincerely,

Janet Finch-Saunders MS/AS